



BLUE AIR

W2 GDS SUB-HOSTING INFO PAGE

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1

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TABLE OF CONTENTS

BLUE AIR (W2 9300-9999)	3
Content Availability	3
Seat	3
Ancillary Services	4
Baggage	4
Sport Equipment	4
Bike	4
Weapon	4
Animals	4
Connecting routes	5
Name change	5
Rebooking (voluntary changes)	5
Cancellations or involuntary changes	5
No-shows	6
Infant	6
Child	6
Passengers with special needs	7

BLUE AIR (W2 9300-9999)

Operated by Blue Air

Head Office: 42-44 SOS, Bucuresti-Ploiesti, Bucharest 1, Baneasa Business & Technology Park, Building A, 3rd - 4th Floors

Web: www.flyblueair.com

Contact: <https://www.flyblueair.com/en/gb/contact/>

Content Availability

BluePLUS and BlueBIZ products are available under W2 code.

BluePLUS includes:

- Small Cabin Bag (40x30x20CM, MAX 10KG)
- Small Checked-In Bag (100x80x30CM, MAX 23KG)
- Seat - specific seat can be preselected, except rows 1-4 and extra legroom

BlueBIZ includes:

- Small Cabin Bag (40x30x20CM, MAX 10KG)
- Big Cabin Bag (55x40x20CM, MAX 10KG)
- Big Checked-In Bag (100x80x30CM, MAX 32KG)
- Seat - any seat can be preselected, including extra legroom, subject to aircraft availability
- Priority Boarding

Premium check-in conditions - online check-in available 30 days in advance and up to 3h before departure. Free check-in at the airport.

Seat

Non-chargeable seat can be preselected based on product attributes described above.

Premium chargeable seats can be booked for BluePLUS only via operating airline's website www.flyblueair.com.

Ancillary Services

Baggage

Baggage allowance as per product attributes described above.

Additional bag in hold, up to 23KG, SSR XBAG (second), price 58 EUR/bag

Additional bag in hold, up to 32KG, SSR BULK, price 68 EUR/bag

Priority Boarding and cabin bag, SSR PBRD, price 42 EUR/passenger/segment

Sport Equipment

Any type of sport equipment can be sold as SSR SPEQ;

Price 58 EUR/passenger/segment/item

Bike

SSR BIKE;

Price 58 EUR/passenger/segment/item

Weapon

SSR WEAP;

Price 68 EUR/passenger/segment/item

Animals

Animals can be booked in accordance with the operating airline's rules available at <https://www.flyblueair.com/en/gb/travel-conditions/#11.luggage>.

Animal in cabin, SSR PETC; price 118 EUR/segment/animal

Animal in hold, SSR AVIH; price 158 EUR/segment/animal

Online check-in and other ancillary services are available only on operating airline's website www.flyblueair.com.

Connecting routes

Connections for domestic-domestic and international-domestic are allowed only via OTP (Bucharest). Those flights can be priced and issued in one ticket. Pricing for connecting routes is based on the sum of sectors rules.

Any international-international flights can be booked in one reservation but tickets must be issued separately.

Passengers having a stop between two international flights must pick up their luggage and check-in again for the next flight.

Name change

Allowed up to 24h before the original flight departure with fee 50 EUR and must be done in the same pnr.

- Name change fee shall be collected as CP tax.
- Tickets must be reissued.
- Typo corrections are not allowed.

Rebooking (voluntary changes)

Allowed up to 4h before departure, as follows:

BluePLUS - penalty fee of 50 EUR/passenger/segment + Fare difference, if any;

BlueBIZ - no penalty fee; fare difference applies, if any;

Change fee shall be collected as CP tax.

An ADM will be raised if penalty or fare difference is not applies as per fare rules

- Void permitted provided prior segment cancellation
- Route change not allowed

Cancellations or involuntary changes

Schedule changes of less than 3h, please revalidate the ticket and fill in the endorsement box ('revalidation due to invol change').

Schedule changes above 3h or in case of cancellations with reaccommodation, if changes are accepted, please reissue the ticket and fill in the endorsement box ('reissue due to invol change').

If passenger does not accept the new schedule offered or no alternative is offered, choose one of the following options:

- One time rebooking anytime up to 4h before departure, within a time frame of -14 and +30 days against the departure date of the modified flight, please keep the same product with no penalty or fare difference fee applied by filling in the endorsement box ('reissue due to invol change').

Please keep the same original ticket mask when processing the reissue. If no action is taken in the PNR up to 4h before departure, the passenger will be considered as no-show:

- You are allowed to ask for ticket and taxes refund via BSP link. You must remove the segments prior requesting the refund via BSP link and include PNR history when requesting the RA.
- Customers can request the refund of additional services paid via the operating airline's website by contacting the airline directly.

No-shows

No show passengers can claim for airport tax refund via BSP link;
Admin fee 35 EUR/passenger/segment applies for airport tax refund

Infant

- Any child aged 0-2 can be booked without a seat as SSR INFT
- Only one infant per adult can be booked; Price 35 EUR/segment
- One trolley or one small 23KG hold baggage is included

Child

- Any child aged 2-18 can be booked only accompanied by an adult;
Price 100% of the applicable fare
- Unaccompanied minor is not allowed

Passengers with special needs

Servicing disabled passengers and passengers with reduced mobility is free of charge. The operating airline must be informed about any special assistance request by adding the respective SSR in the PNR for each segment, at least 48h in advance.